

PROGRAM OR ENTRY PASS APPLICATION FORM

1 July 2024-30 June 2025



Which is your preferred Swim Centre?

(Tick all that apply to you)

Charlestown Speers Point Swansea West Wallsend All centres

In the event of a pool closure, I would like to be notified by text message.

Corporate fitness details (if applicable):

Provider Name _____ Corporate Club ID no. _____

Learn to Swim program

Beginner level (under 5 years)

Beginner level (over 5 years)

Needs assessment

Squad program

20 visit pass

50 visit pass

20 visit pass - Corporate member

50 visit pass - Corporate member

Needs assessment

Fitness program class

Aqua Fit

STOMP

Category:

Adult

Pensioner/Concession

Corporate member

Quantity:

10 visit pass

50 visit pass

Multi-visit entry pass

Category:

Adult

Pensioner/Concession

Family - 10 visit pass only

Quantity:

10 visit pass

50 visit pass

Primary applicant's details (adult)

Full name _____ Date of birth _____

Full address _____ Mobile _____

_____ Home phone _____

Email _____ Work phone _____

I would like to receive the quarterly Lake Mac Swim Centre newsletter and occasional marketing emails.

As applicable to application/pass type

OFFICE USE ONLY

Name	Date of birth	Relationship to primary applicant e.g. spouse	Assessed level	Requested day/time
Person 1				
Person 2				
Person 3				
Person 4				
Person 5				
Person 6				

Conditions *As applicable to the type of application*

All passes

General entry conditions of the Swim Centres applies to all patrons.

Passes/cards remain the property of Lake Macquarie City Council (LMCC) and it's Swim Centres. Passes/cards will be withheld from non-financial passholders. LMCC and it's Swim Centres, reserves the right to refuse or cancel any program and entry passes/cards of any person in its absolute discretion. All passes/cards can only be used by the registered person/s to the pass/card for the paid program or entry type. Passes/cards are not transferable. A fee is applicable for lost/replacement passes/cards. All multi-visit entry passes and fitness program multi-visit entries are non-refundable.

Learn to Swim program

The fees are per person, per lesson, paid in term blocks. The two (2) or more lessons per week rate applies to the same person enrolled for two or more lessons each week. Bookings are required for all learn to swim lessons. Class lessons must be booked and paid upfront for a full term. Terms are based on school terms which may vary in duration. A Swim Centre Team Leader has discretion to offer shorter term block payments in certain circumstances e.g. financial hardship. Learn to Swim runs for the full week (Mon-Sat) for the first and final week of each School Term. e.g. If school starts on Thursday, the Monday, Tuesday and Wednesday lessons of that week would proceed. Standard failure to attend, cancellation conditions apply. Financial Assistance will be applied based on individual merit. An online application form must be completed and reviewed by the Swim Centre Team Leader for approval before a customer is placed on a direct debit term block payment plan. **No refund for cancellations or failure to attend.** A credit will be provided for lessons cancelled by the centre due to unforeseen circumstances e.g. weather conditions or if a medical certificate is provided by the customer. Bookings are required for all private lessons. Private lessons must be paid for in advance (non-refundable) of the scheduled session, covering the full cost of the selected number of sessions. Lessons cannot be held to accommodate on-the-day or week-to-week payments. 15 minute bookings per child only. A booking for a 30 minute private lesson will apply to a maximum of 2 children. Payment for 2 children in a 30 minute private lesson will be charged separately at the 15 minute private lesson rate. Cancellations – no refund for cancellations or failure to attend. A credit will be provided for lessons cancelled by the centre due to unforeseen circumstances e.g. weather conditions. Learn to Swim fees are not inclusive of pool entry outside of booked lessons.

Squad program

Multi-visit squad passes may be purchased in quantities of 20 and 50. **Each quantity purchased is valid for 12 months from the date of purchase.** Multi-visit squad passes are only valid for use by the family members registered to the pass when purchased. Squad multi-visit squad passes entitle the registered pass holder to the number of visits they purchase. Each visit will result in a deduction on the pass by 1 visit. Corporate Fitness Multi-visit squad passes are only valid providing the member maintains a current membership through their corporate fitness provider. A credit will be provided for commenced sessions cancelled by the centre due to unforeseen circumstances e.g. weather conditions or if a medical certificate is provided by the customer. Bookings are not required for squad visits. Known absences – Upon request a time freeze may be granted for pre-arranged absences of 1 consecutive week or more. A time freeze may be granted for holidays or medical reasons. This must be provided before your absence, excluding in the event of medical emergencies (where a medical certificate is presented after the event).

Fitness programs

Fitness Programs Includes entry for a recreational swim before and/or after the fitness class for the program participant only. Fitness Programs Multi-visit fitness passes may be purchased in quantities of 10 or 50. **Each quantity purchased is valid for 12 months from the date of purchase.** The Pensioner/ Concession – Applies to children aged 5 to 17 years, and concession cardholders of: Seniors Card, Health Care, Department of Veteran Affairs card, Commonwealth Seniors Health Care, Tertiary Institution Student Cards and unemployed persons, including; age pension, disability support, sole parents, and their dependents under the age of 18. Fitness passes are not transferable and can only be used by the registered pass/card holder.

Multi-visit entry passes

Multi-visit entry passes may be purchased and used at any LMCC operated Swim Centre: Charlestown, Swansea, Speers Point, West Wallsend. These passes may be also be used at the Contractor operated Swim Centres: Toronto and Morisset. **Multi-visit entry passes are valid for 12 months from date of purchase.** Multi-visit entry passes are for general entry only and do not include programs. Multi-visit entry passes are not transferable. Multi-visit entry passes are valid for use by the person/s registered to the pass/card when purchased. For example, adult partners may share an Adult card, children of the same family may share a Concession card. One (1) visit per person is deducted from the pass/card for each person entering the Swim Centre. The Family category is valid for use by the family members registered to the pass/card when purchased. Family entitles two (2) adults/partners and their dependent children under 18 years. Each occasion the pass/card is used equals one family visit deducted from the card. Pensioner/Concession - applies to children aged 5 to 17 years, Concession cardholders of: Seniors Card, Health Care, Commonwealth Seniors Health Care, Department of Veteran Affairs card, Teritary Institution Student Cards and unemployed persons, Pensioner Concession cardholders including; age pension, disability support, sole parents, and their dependents under the age of 18. NSW Companion Card allows both the card holder and their carer entry for a single applicable fee.

Consent

I have permission to supply the details of all persons I have listed on this form in respect to this application on their behalf. I will advise the Swim Centre if any details I have provided on this form change during the period of the pass/card term. I understand that the Swim Centre or Lake Macquarie City Council may need to contact me using any of the contact details I have provided in respect to this application or the use of the pass/card. I understand that the information I have provided will be treated in accordance with Lake Macquarie City Council's Privacy Management Plan policy, available at lakemac.com.au. I agree to the applicable Conditions of this application and the pass/card type on behalf of all persons detailed on this form and registered to the pass/card type.

Primary applicant
Signature

Date